

# Atendimentos em Geral

Ano

2020 ▾

**748**

## Atendimentos em Geral

**684**

Total de Protocolos -  
SAC Digital (WhatsApp)

**45**

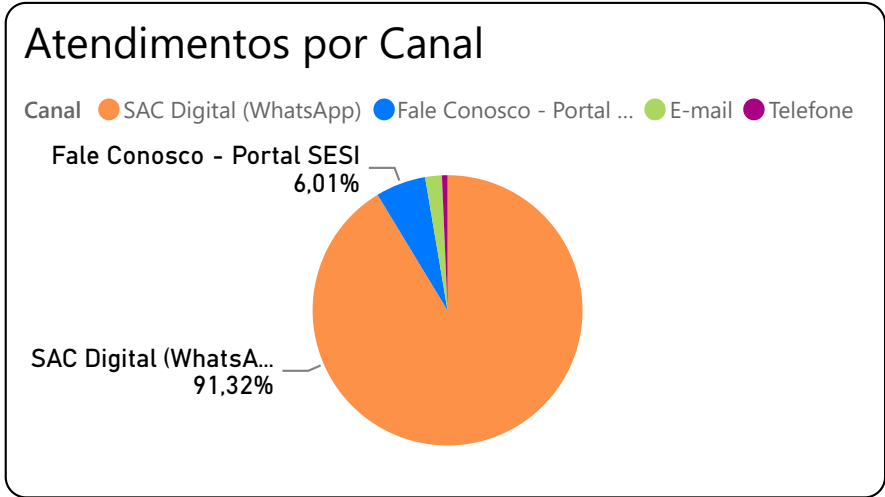
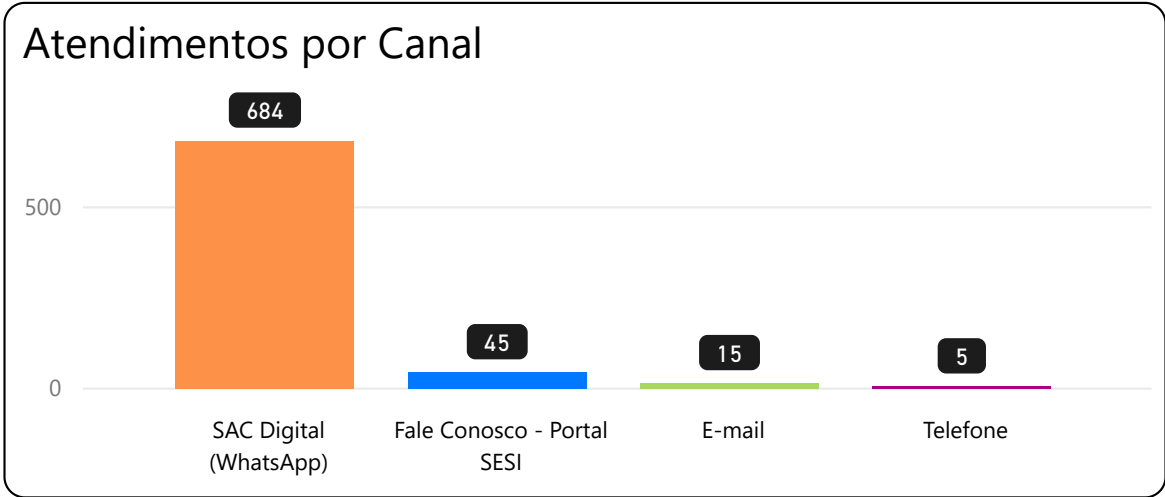
SAC Portal SESI - Fale  
Conosco

**15**

E-mail - Fale Conosco

**5**

Telefone - Fale  
Conosco



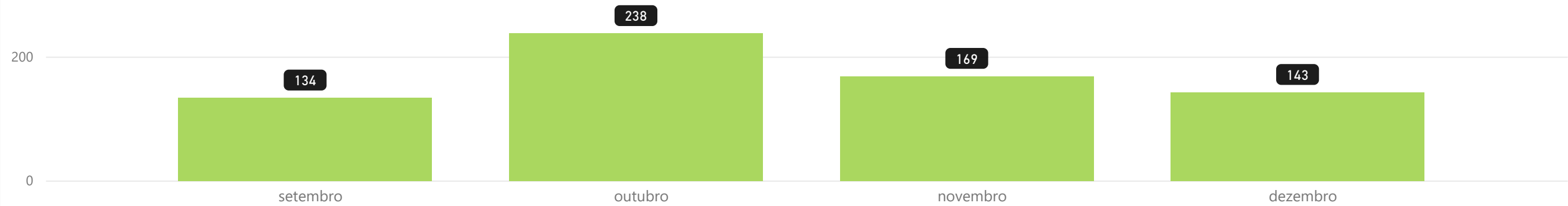
# WhatsApp Digital

Ano

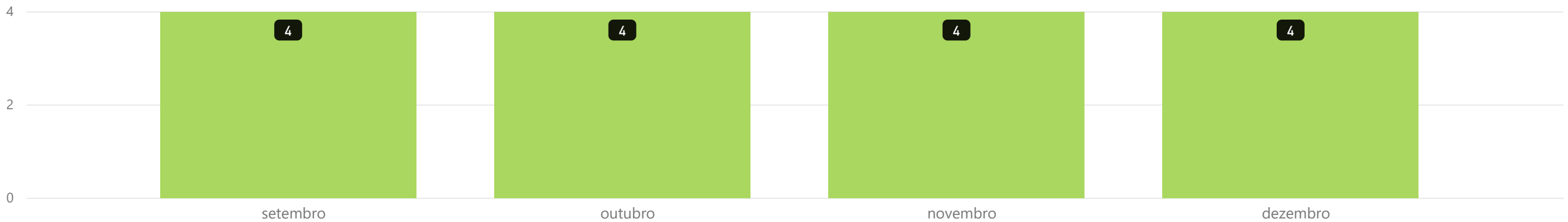
684

Total de Protocolos - SAC

## Atendimentos WhatsApp



## Média Satisfação WhatsApp - 1 a 5 pontos



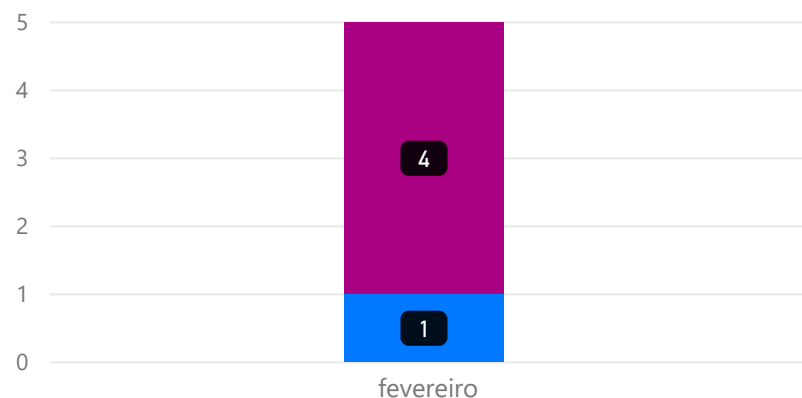
Ano  
2020

5  
Telefone

15  
E-mail

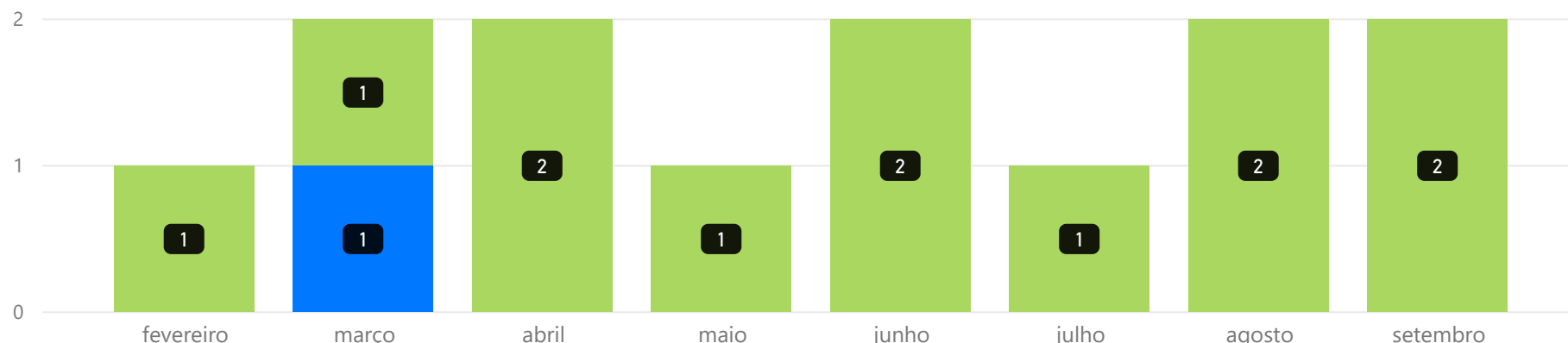
## Telefone - Fale Conosco por Status

Status ● Aberta ● Problema Resolvido



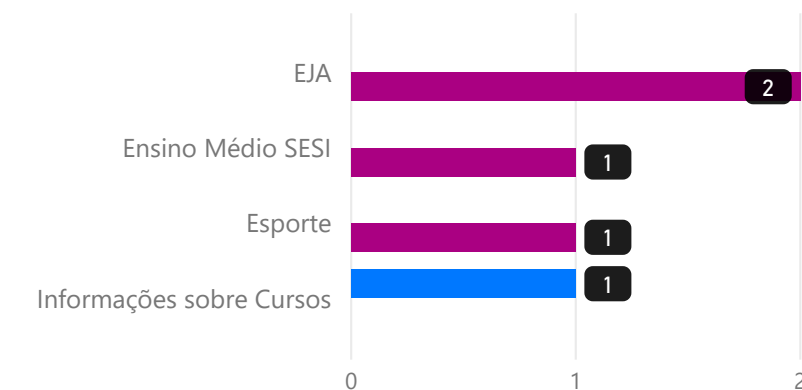
## E-mail - Fale Conosco por Status

Status ● Aberta ● Problema Resolvido



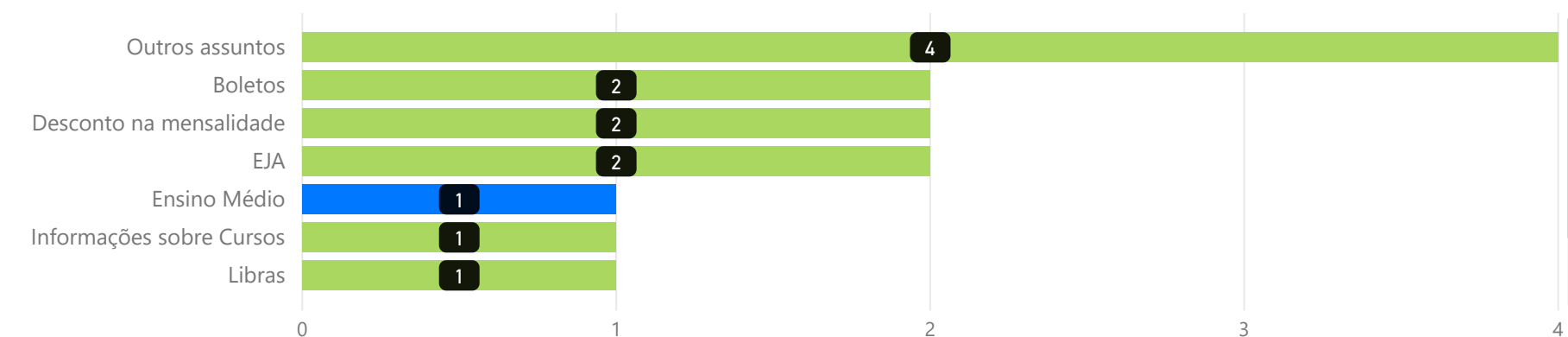
## Telefone - Fale Conosco por Assunto

Status ● Aberta ● Problema Resolvido



## E-mail - Fale Conosco por Assunto

Status ● Aberta ● Problema Resolvido



# Portal SESI - Fale Conosco

Ano  
2020

45

Ocorrências

31

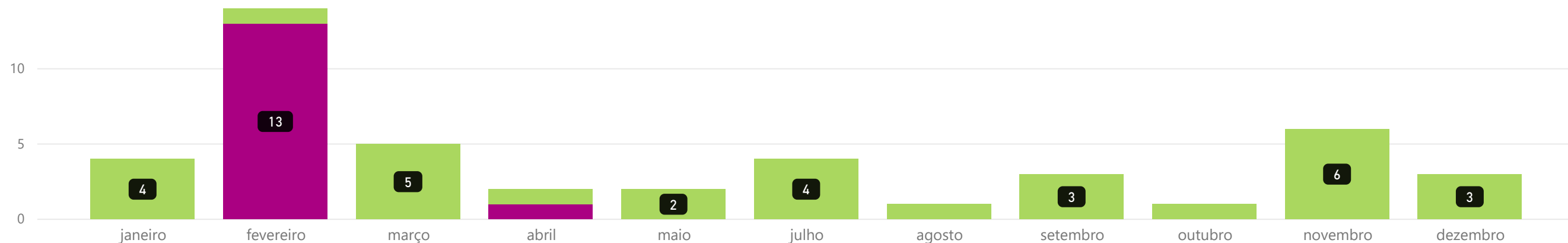
Ocorrências Resolvidas

14

Ocorrências Canceladas

## Fale Conosco por Status

Status ● Cancelado ● Problema Resolvido



## Fale Conosco por Assunto

Status ● Cancelado ● Problema Resolvido

